



PRESS RELEASE
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Comcast Business Enhances Voice Solutions Portfolio for Enterprises and SMBs

Comcast Business VoiceEdge™ Integrates with Top Business Applications to Improve the Customer Experience

PHILADELPHIA, PA – March 27, 2017 – [Comcast Business](#) today announced that it will demonstrate a range of enhancements to its comprehensive voice solutions portfolio at the Enterprise Connect show from March 27-30 at the Gaylord Palms Resort in Orlando, Florida (booth # 1213). These offerings are designed to help organizations of all sizes communicate more effectively, increase productivity and improve efficiency.

The enhancements include recently introduced productivity tools, VoiceEdge™ for Skype for Business and VoiceEdge™ for Google Chrome. These simple to use integrations seamlessly integrate with Business VoiceEdge™, a hosted pbx solution, by enabling convenience features such as click-to-call and call transfer from a computer.

In addition, Comcast continues to improve the customer experience of the Business VoiceEdge portal and Business VoiceEdge mobile application with enhanced features and capabilities, delivering self-service functionality and improved mobile communication that can benefit a range of different organizations.

“Key elements of integrated communications are speed and ease of use, and by giving people the ability to quickly make or receive calls from Skype for Business and Google Chrome, our customers can be more responsive and operate more efficiently,” said John Guillaume, vice president of product management at Comcast Business. “These tools are a great example of the continuing evolution of Business VoiceEdge and are a strong addition to our portfolio of voice solutions.”

VoiceEdge™ for Skype For Business connects Business VoiceEdge to your Skype for Business account using a simple to use desktop application that can be downloaded free of charge. Using click-to-dial, customers can initiate phone calls directly from a Skype for Business contact or within a message window using a Business Voice Edge-enabled device. During a call, customers can utilize a variety of features, such as placing a call on hold, call transfer, call resume, moving a call to a new device, or placing their phone on “do not disturb.”

VoiceEdge™ for Google Chrome allows you to make phone calls directly from your Google Chrome browser using Business VoiceEdge. You can make or answer a call directly from an email message, calendar event, contact or website. You can also transfer an active call to a different phone number or move a call to a new device, as well as hold or end a call.

[Comcast Business VoiceEdge™](#) is an affordable, cloud-based, managed phone system offering a range of pbx and unified communications (UC) features designed to help businesses optimize their communications while making management easy for administrators. It also has a mobile app for both IOS and Android devices. Recently, [VoiceEdge™ Skype for Business](#) was recognized with a 2017 INTERNET TELEPHONY Product of the Year Award. These awards recognize the most innovative and highest quality IP communications brought to the market, or updated, in the past year.

At Enterprise Connect 2017, Comcast Business will also showcase its Managed Voice solutions, which allow enterprise customers to operate a faster, more efficient business using a managed voice service

with basic features required for smaller locations that are similar to features used at headquarters or larger offices. This provides a consistent voice experience across different locations and is effective for today's large, distributed enterprises.

For more information on the Comcast Business voice solutions portfolio, stop by booth #1223 at Enterprise Connect or visit <https://business.comcast.com/phone>

About Comcast Business

Comcast Business offers Ethernet, Internet, Wi-Fi, Voice and TV solutions to help organizations of all sizes transform their business. Powered by a next-generation, fiber-based network, and backed by 24/7 technical support, Comcast Business is one of the largest contributors to the growth of Comcast Cable. Comcast Business is the nation's largest cable provider to small and mid-size businesses and has emerged as a force in the Ethernet market; recognized over the last two years by leading industry associations as its fastest growing provider and service provider of the year.

For more information, call 866-429-3085. Follow on Twitter @ComcastBusiness and on other social media networks at <http://business.comcast.com/social>.

About Comcast Cable

Comcast Cable is one of the nation's largest video, high-speed Internet and phone providers to residential customers under the XFINITY brand and also provides these services to businesses. Comcast has invested in technology to build an advanced network that delivers among the fastest broadband speeds, and brings customers personalized video, communications and home management offerings. Comcast Corporation (Nasdaq: CMCSA) is a global media and technology company. Visit www.comcastcorporation.com for more information.

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